ADDENDUM TO PPN PARTICIPATING SERVICE PROVIDER AGREEMENT

1. CONTRACTING PARTIES

This agreement is entered into between:

1.1 PREFERRED PROVIDER NEGOTIATORS (PTY) LTD

Registration Number : 1992/000075/07

and

2. **INTERPRETATION GUIDELINES**

- 2.1 **The contracting parties** entered into a written participating service provider agreement ("*the PPN Agreement*") in terms of which *the participating service provider* is appointed as a preferred provider for rendering *optometric benefits*, to *beneficiaries* (both as defined in *the PPN Agreement*) of *contracted medical schemes*, listed in Annexure E to *the PPN Agreement*.
- 2.2 The definitions in clause 2.3 of *the PPN Agreement*, shall also apply to this addendum.
- 2.3 "*LabCo*" means NVS Healthcare (Pty) Ltd, Registration Number : 2003/031958/07, the owner and licensor of *the LabCo electronic lens ordering system*.
- 2.4 "*LabCo electronic lens ordering system*" means the electronic ordering facilitator which enables:

2.4.1 *the participating service provider* to order prescribed lenses for *beneficiaries*, from *PPN accredited laboratories*; and

2.4.2 *PPN accredited laboratory* to invoice *PPN* for the manufacturing of the prescribed lenses through an online interface with *the PPN accredited laboratory*,

available to *PPN*, *the PPN accredited laboratory*, and contracted *participating service providers*, by means of the current log in facility, available on *the Optimum website*, accessible by *the participating service provider* by means of a personal identification number.

- 2.5 "LabCo electronic lens ordering system utilization fee discount" means the fee payable by PPN to the participating service provider every time the participating service provider makes use of the LabCo electronic ordering system to order lenses prescribed by him / her / it for a beneficiary of a contracted medical scheme from a PPN accredited laboratory, which at the commencement of the terms of this addendum is R100,00 (VAT inclusive).
- 2.6 "Optimum" means the application software made available by PPN to participating service providers to facilitate the confirmation of membership of beneficiaries of contracted medical schemes, submission and payment of claims for optometric services rendered, and optometric appliances supplied with an interface for the LabCo electronic lens ordering system.
- 2.7 "Optimum User Manual" means Optimum's manual detailing the processes and steps to follow when submitting claims electronically for optometric services rendered and optometric appliances supplied in terms of the PPN Agreement, which manual has been updated to include the LabCo electronic lens ordering system and its processes, which may be amended from time to time by Optimum, a copy of which was handed to the participating service provider prior to signing of this addendum, and is available in electronic format on the Optimum website.

2.8 "PPN accredited laboratories" mean those laboratories, and their branches, listed in Annexure AD 1, who are contracted to PPN to accept and execute electronic orders from the participating service provider through the Optimum website for the manufacture and supply of prescribed optical lenses to correct errors of refraction of beneficiaries of contracted medical schemes, at discounted prices, through the LabCo electronic lens ordering system.

3. EXPRESSED COMMON INTENTION AND BUSINESS PURPOSE

- 3.1 *The contracting parties* wish to add agreed terms to *the PPN Agreement*, as a result of which they have to comply with the terms of clauses 23 and 24 of *the PPN Agreement*, hence the need for this written and signed addendum.
- 3.2 It is the expressed mutual agreement of *the contracting parties* to add the terms recorded in this addendum, to *the PPN Agreement*, in order to introduce *the LabCo electronic lens ordering system*, as part of the agreed terms of *the PPN Agreement*.
- 3.3 **PPN** has contracted with **LabCo** to make use of their application software interface, defined as **the LabCo electronic lens ordering system**, in order to achieve the efficiencies and benefits recorded in this addendum to **the PPN Agreement**.
- 3.4 The LabCo electronic lens ordering system:
- 3.4.1 is available for use on a voluntary elective basis by *the participating service providers* on the terms agreed and recorded in this addendum;
- 3.4.2 enables **PPN**:
- 3.4.2.1 to negotiate discounted delivery times and prices for *the participating service providers*, and the ultimate benefit of *beneficiaries* and *contracted medical schemes*; and

- 3.4.2.2 to closely manage prescribed optical lens manufacturing and supply;
- 3.4.2.3 to better assess and control the risk associated with optical benefits, on behalf of *contracted medical schemes* in a managed health care environment;
- 3.4.3 will as a result of the aforegoing achieve costs savings, for its *contracted medical schemes*, their *beneficiaries*, and *PPN*, and benefit *the participating service provider*.
- 3.5 The work flow of *the LabCo electronic lens ordering system* is recorded in *the Optimum User Manual* available to all *participating service providers*, on *the Optimum website*.

4. <u>THE AGREED FUNCTIONALITY AND INTRODUCTION OF THE LABCOS</u> <u>ELECTRONIC LENS ORDERING SYSTEM</u>

- 4.1 **The LabCo electronic lens ordering system**:
- 4.1.1 is available to *the participating service provider* on *the Optimum website*;
- 4.1.2 is accessible by *the participating service provider* by making use of the personal identification number issued to *the participating service provider* by *PPN*;
- 4.1.3 contains a list of *PPN accredited laboratories*, and their discounted lens prices;
- 4.1.4 electronically creates a detailed and complete electronic order for the lenses prescribed by *the participating service provider* placed on a *PPN accredited laboratory* of *the participating service provider's* choice; and

- 4.1.5 electronically transmits:
- 4.1.5.1 the order created in terms of clause 4.1.4 to *the PPN accredited laboratory* of choice;
- 4.1.5.2 a confirmation of the order to *the participating service provider* to enable *the participating service provider* to print the order for collection with the selected frame from *the participating service provider* by *the PPN accredited laboratory* of choice;
- 4.1.6 electronically creates an invoice by *the PPN accredited laboratory* to *the participating service provider* for the costs of the manufacture and supply of the prescribed lenses at the agreed tariffs in terms of *the PPN Agreement*, and delivers it to *PPN* for payment on behalf of *the participating service provider* to *the PPN accredited laboratory*;
- 4.1.7 requires *the participating service provider* to authorize *PPN*:
- 4.1.7.1 to make direct payment, of the costs of the lens ordered by *the participating service provider*, and reflected in the invoice produced in terms of clause 4.1.6, to *the PPN accredited laboratory*, on behalf of *the participating service provider*; and
- 4.1.7.2 to set off the costs of the lenses paid to *the PPN accredited laboratory* by *PPN*, against the total amount due to *the participating service provider* by *PPN* in respect of such claim,

for which purpose this clause read with clause 7.2 shall constitute the irrevocable written authority of **the participating service provider** to **PPN**, to set-off the amounts paid to **PPN accredited laboratories** against the normal benefit payments due to **the participating service provider** in respect of such claims.

- 4.2 **The contracting parties** by agreement introduce the use of **the LabCo electronic lens ordering system** as part of **the PPN Agreement**, on the terms agreed and recorded in this addendum.
- 4.3 **The participating service provider** shall be entitled, but not obliged, to make use of **the LabCo electronic lens ordering system** on the terms agreed to and recorded in this addendum.

5. **PPN'S PERFORMANCE OBLIGATIONS**

PPN:

- 5.1 shall list *the PPN accredited laboratories*, their branches where applicable, and discounted lens prices on *the Optimum website*;
- 5.2 shall generate an electronic order for lenses prescribed by *the participating service provider* to *the PPN accredited laboratory* of choice; and
- 5.3 shall e-mail the electronic order and proof of payment to the participating service provider to enable the participating service provider to submit same with the frame selected, to the PPN accredited laboratory of choice;
- 5.4 pay the amount due in terms of the invoice issued in terms of clause 4.1.6 to *the PPN accredited laboratory* on behalf of *the participating service provider*;
- 5.5 shall be entitled to set off the amounts paid to *the PPN accredited laboratory* against the normal benefit payments due to *the participating service provider* in respect of such claim;
- 5.6 shall pay the net amount due, after set-off in terms of clause 5.5, to **the participating service provider**, as part of the normal twice weekly payment runs;
- 5.7 shall load remittances and payments as confirmation of transactions on behalf of *the participating service provider* onto *the Optimum website*.

6. OTHER TERMS

The remainder of the terms agreed and recorded in *the PPN Agreement* shall continue to be of force and effect as recorded and signed.

7. **EXECUTION**

PARTIES	DATE	PLACE	WITNESSES
7.1 PPN			
The terms of this agreement were accepted on behalf of			
PPN by the authorised representative at the place and date			1
mentioned in the presence of the subscribing witnesses. The signatory warrants his / her principal's capacity and his /			
her own authority to contract.			2.
q.q. PPN			
7.2 Participating Service Provider			
-			
The terms of this agreement were accepted on behalf of <i>the</i>			
participating service provider by the natural person			1
referred to in clause 1.2 read with Annexure I to the PPN			
Agreement, at the place and date mentioned in the presence of the subscribing witnesses. The signatory			2.
warrants his / her principal's capacity and his / her own			2
authority to contract, if acting in a representative capacity.			
q.q. The participating service provider			